

CountyCare Member Extra Benefits

COUNTYCARE.COM/REWARDSPROGRAM

312-864-8200



As a CountyCare member, you get extra benefits on top of your regular health care coverage. You can start using them today! Extra benefits include:

CountyCare Rewards Card Program

What is it?

The CountyCare Rewards Card Program lets you earn cash rewards to spend on lots of items at participating stores.

How it works:

When you or your children go to the doctor for certain services CountyCare will automatically send you a CountyCare Rewards Card in the mail. The card will have a cash credit on it based on the services you or your children received. You can use the card to purchase items from several stores including Dollar General, Walgreens, Walmart and more! Anytime you see your doctor for an eligible service CountyCare will automatically credit your existing card with the eligible amount.

Eligible Services and Amount Earned

Annual Health Risk Screening - \$15 reward

CountyCare will give each member a \$15 credit on their Rewards Card once a year for completing a Health Risk Screening. Call Member Services to be connected with your care coordinator to complete the screening.

Healthy Moms Program - \$10/\$25 reward

Pregnant members should see their doctor regularly, including after you have had the baby.

- \$10 reward per prenatal visit, up to 14 visits
- \$25 reward for a visit to your doctor 21 to 56 days after you have your baby

Well-Child Visits - \$10/\$25 reward

You can get rewards for taking your baby to the doctor in their first 15 months.

- \$25 for the first visit in the first month
- \$10 for the next five visits

Childhood Immunizations - \$10 reward

You get rewards for taking your baby for vaccinations before they turn two years old.

- \$10 each for the first 10 immunizations

Breast Cancer Screening - \$25 reward

Women ages 40 to 74 can earn a \$25 reward each year when they get their mammogram.

Managing High Blood Pressure - \$25 reward

If you have high blood pressure, CountyCare will give you a \$25 reward if you fill your prescriptions and take your medicine as your doctor recommends for at least six months in a row.

Managing Diabetes - \$25 reward

When a member with diabetes goes for their annual PCP visit and gets their blood tests and urine screens, CountyCare will add \$25 to their CountyCare Rewards Card.

Eye Exams for Diabetics - \$25 reward

When a member with diabetes goes for their annual eye exam with a CountyCare eye care professional, CountyCare will add \$25 to their CountyCare Rewards Card.

Care Management - \$25 reward

Members with high-risk conditions are eligible to enroll in our Care Management program to meet with a Care Manager regularly. Members will be rewarded \$25 for enrolling and completing a care plan with their Care Manager.

Behavioral Health Follow-up Visits - \$10/\$20 reward

Members who follow-up with their doctors after ER visits or inpatient stays for behavioral health will receive the following rewards.

- \$20 for seeing your doctor within 7 days after an emergency room visit for behavioral health; or
- \$10 if it is more than 7 days but within 30 days after an emergency room visit for behavioral health.
- \$20 for seeing your doctor within 7 days after an inpatient behavioral health stay; or
- \$10 if it is more than 7 days but within 30 days after an inpatient behavioral health stay.

Follow-up After Hospital Admission

\$20 for seeing your doctor within 14 days after an inpatient hospital stay.

A few reminders about the CountyCare Rewards Card:

- **Keep your card!** We will add more rewards as you earn them. Your card can be used at Dollar General, Family Dollar, Walmart and CVS (not in Target stores). **Remember:** Your card won't buy alcohol or tobacco products.
- **Get the Free Smartphone App** – You can keep up with the CountyCare Rewards Program on your phone. Download the OTC Network app. It works for Apple or Android. Use the app to:
 - Check your balance
 - Locate stores
 - View eligible items and discounts

Additional CountyCare Benefits

Free LASIK Eye Surgery

Members between the ages of 21 and 50 who meet the qualifications can receive LASIK eye surgery at no cost to them. For more information go to our website or call Member Services at 312-864-8200.

Free Diapers

We will mail you a coupon for a FREE Jewel-Osco Signature Care Jumbo Pack of diapers each month when your baby, up to two years old, is on schedule for shots. The coupon can be used at any Jewel-Osco location in the Chicagoland area.

Free Sleep Safe Kit

If a pregnant member completes at least 13 prenatal visits they will receive a free Sleep Safe Survival Kit delivered to their home within the first few months after giving birth. The kit includes:

- Graco portable crib with fitted sheet,
- Halo SleepSac,
- Baby Sleep board book,
- Pacifier

Free Car Seat

Children enrolled with CountyCare are eligible for a free car seat. Parents can call to get them at the location listed below.

John H. Stroger Hospital

1969 W Ogden Ave., First Floor

Chicago, IL

1:00-4:00 M, Tu, Th, F and Sa.

Call Member Services for a voucher 312-864-8200

Book Club for Kids

Members age 3 through 16 can receive a new book in the mail every 3 months by calling member services and requesting one. Kids ages 5 through 16 will receive a \$10 Target gift card along with their book.

Free Home Pregnancy Test

Female members of childbearing age can call Member Services and request up to one test a month. It will be mailed to the address they provide.

Weight Watchers Vouchers

CountyCare members get free vouchers for Weight Watchers meetings in your neighborhood. Call Member Services to request and we will mail them to you.

If you have questions about our extra benefits, please call CountyCare Member Services at 312-864-8200, 855-444-1661, 711 (TDD/TTY). You can reach us Monday through Friday from 8:00 a.m. to 5:00 p.m. and Saturday 9:00 a.m. to 1:00 p.m. or visit our website for more information.

CountyCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak ENGLISH, language assistance services, free of charge, are available to you. Call 312-864-8200 / 855-444-1661 (toll-free) / 711 (TTY).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 312-864-8200 / 855-444-1661 / 711 (TTY).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 312-864-8200 / 855-444-1661 / 711 (TTY).

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 312-864-8200 / 855-444-1661 / 711。

This document is also available in other languages. Please contact us at 312-864-8200 to request this document in another language.